

DEMAND NOTICE AND LEGAL WARNING

DATE: June 25, 2026

TO: Cellular Sales Corporate Headquarters

Attn: Legal and Compliance Department

9040 Executive Park Drive

Knoxville, TN 37923

VIA: Corporate Email

RE: Systemic Deceptive Sales Practices, Fabricated Billing Documentation, and Notice of Pending Regulatory Referrals

To the Legal and Compliance Department,

This correspondence serves as a formal demand notice and final legal warning regarding an unresolved dispute arising from fraudulent transactions executed by Cellular Sales personnel on or about May 18, 2025. Your organization, acting as an authorized retailer for Verizon, systematically processed a transaction utilizing a national "Red Hot Deal Days" promotional template predicated on a physical hardware trade-in that factually and legally never occurred. When your systems failed to verify the non-existent hardware, Cellular Sales and Verizon agents unilaterally stripped the promised credits and substituted an unapproved, full-cost Device Financing Agreement. Rather than correcting this error, your representatives—specifically including Dion Morrow and Franklin Jackson—engaged in a civil conspiracy to enforce an invalid debt through the issuance of inconsistent receipts, backdated invoices, and retaliatory takedown threats.

The Complainant has repeatedly attempted to resolve these severe billing discrepancies through formal, itemized inquiries. These attempts have been systematically ignored, evaded, or met with bad-faith ultimatums designed to suppress consumer documentation. Due to this total failure to engage in a lawful resolution, the Complainant has already initiated formal judicial proceedings, including a Complaint and Emergency Motion for a Temporary Restraining Order and Preliminary Injunction. The complete, unredacted evidentiary record, attached court pleadings, and forensic analysis of the indicators of fraud have been published transparently for public and judicial review at <https://verizon.vegas> and <https://cellularsales.com>. You are directed to visit the site immediately to learn about the facts, mechanics, and documentation of the case.

FINAL 24-HOUR NOTICE TO CURE

Take notice that unless an authorized corporate representative from Cellular Sales Headquarters contacts the Complainant within **twenty-four (24) hours** of the transmission of this notice to execute a complete and permanent resolution, the Complainant will escalate this matter without further warning.

Upon the expiration of this 24-hour window, the Complainant will immediately file formal, comprehensive consumer fraud and deceptive business practice referrals with the agencies listed in <https://verizon.vegas>. These regulatory enforcement actions will proceed concurrently with, and in addition to, the active litigation currently moving through the court system. Corporate leadership should visit the site to learn about the case and review the specific regulatory exposures facing your organization before public and governmental enforcement commences.

Govern yourselves accordingly.

The Complainant

Diinele Dinaali

4200 Paradise Road, Apt. 2028

Las Vegas, NV 89169

(310) 346-3635

hi@diinele.email